

Features		Pronto PBX			
		Lite	Plus	Pro	
SOFTPHONE	Number of extensions (local/remote)	4	15	2000	
	ISDN or PSTN telephone lines	2	6	120	
	VoIP telephone lines	2	6	120	
	FAX lines	1	1	30	
	WAN telephone lines	0	0	120	
	Number of IVR trees	1	2	16	
	Number of IVR lines	4	12	120	
	Number of queued calls per softphone	2	3	Unlimited	
	Number of settings for each event (on line engaged, missed call, unreachable, etc.)	1	1	6	
	Microsoft Vista compatible	Yes	Yes	Yes	
	Call recording (manual)	Yes	Yes	Yes	
	Conference call on multiple channels	Yes	Yes	Yes	
	Voicemail to email service	Yes	Yes	Yes	
	Presence status indication	Yes	Yes	Yes	
	Call transfer, pick-up, on hold, attended/blind transfer, queuing	Yes	Yes	Yes	
	Call logging (Incoming/outgoing/missed calls)	Yes	Yes	Yes	
	Ringtone setting for each contact	Yes	Yes	Yes	
	Multiple speed dial options	Yes	Yes	Yes	
	Softclient window with multiple formats (Minimal, Classic, Extended)	No	No	Yes	
	Call parking	No	No	Yes	
	Integration with Microsoft Outlook	No	No	Yes	
	Integration with Microsoft Outlook Exchange	No	No	Yes	
	Integration with 3rd party software (CRM, ERP, DB, ...)	No	No	Yes	
	Call intrusion	No	No	Yes	
	Personal address book (Client)	No	No	Yes	
	Task scheduling (emails, texts, calls)	No	No	Yes	
	Change extension status notification	No	No	Yes	
	Speed dial icons grouped into multiple TABs (Client)	No	No	Yes	
	External line status indication (ISDN/PSTN/SIP)	No	No	Yes	
	Call broadcasting	No	No	Yes	
	SERVER	VoIP phone calls over SIP protocol (ver. 2.0)	Yes	Yes	Yes
		Audio codecs: G.711 (A-law, U-law), GSM	Yes	Yes	Yes
		Least Cost Routing (LCR)	Yes	Yes	Yes
		Unified address book (Server/Client)	Yes	Yes	Yes
		Real-time call monitoring	Yes	Yes	Yes
		Configurable on-hold music (.wav)	Yes	Yes	Yes
		Error notification via email	Yes	Yes	Yes
		Call recording (automatic)	No	No	Yes
		Independent voicemail settings for each hunt-group	No	No	Yes
		Independent voicemail settings for each user	Yes	Yes	Yes
	USERS	Audio compression for remote users (GSM)	Yes	Yes	Yes
		Multiple user settings configurable from server	No	No	Yes
		Assignment of extensions to single/multiple outbound lines	No	No	Yes
Enable/disable calls to landline and mobile numbers		No	No	Yes	
GROUPS	Hunt groups	Yes	Yes	Yes	
	Group ringtone	Yes	Yes	Yes	
	Group voicemail	No	No	Yes	
	Automatic Call Distribution (ACD)	No	No	Yes	
	Call queuing on line engaged/unanswered call	No	No	Yes	
IVR	Multiple group profiles	No	No	Yes	
	DTMF-controlled IVR	Yes	Yes	Yes	
	4 independent time settings (day/night/custom_1/custom_2)	Yes	Yes	Yes	
	Static audio messages	Yes	Yes	Yes	
	Dynamic audio messages (audio card, http server)	No	No	Yes	
WAN	Integration with external http script or database	No	No	Yes	
	Remote connection via SIP	Yes	Yes	Yes	
	Free phone calls on WAN connections (multiple servers) via proprietary VOIspeed protocol	No	No	Yes	
	Band optimisation	No	No	Yes	
	Call Pickup and extension status sharing between WAN servers	No	No	Yes	
FAX	Text messaging (SIP standard) and SMS messaging (GSM standard)	No	No	Yes	
	Integrated software fax server (inbound/outbound)	Yes	Yes	Yes	
	Fax to email functionality	Yes	Yes	Yes	
	Client fax with configurable heading	Yes	Yes	Yes	
ISDN	Fax queue and priority management	No	No	Yes	
	Basic Rate Interface (BRI)	1	3	30	
	Software echo canceller	Yes	Yes	Yes	
	Direct Dial In (DDI)	No	No	Yes	
	Call recording on single lines	No	No	Yes	
Primary Rate Interface (PRI)					